

# FRAMEWORK FOR ACHIEVING SUCCESSFUL ENGAGEMENT CULTURES

WORKFORCE ENGAGEMENT: AUTHENTIC | PROVEN | PERFORMANCE



**OpX**<sup>TM</sup>  
Leadership Network  
Moving Operational Excellence Forward



## THE CHALLENGE

There is no shortage of resources telling companies what to do to improve employee engagement, but few tell them how to do it.



## THE SOLUTION

A comprehensive plan for taking employee engagement to unprecedented levels, which helps reverse the trend and cost of disengaged employees.

## HOW TO USE THE WORKFORCE ENGAGEMENT FRAMEWORK

Teams should use this document to identify the elements of engagement that are lacking in their organization, followed by using the content to build a roadmap to eliminate their specific barriers to engagement. The Engagement Framework allows you to understand and sequentially address the engagement barriers in your organization.

## ENABLEMENT

### SKILLS | RESOURCES

**FUNCTIONAL (CAPABILITIES)**  
Technical  
Management  
Leadership  
Financial/Business  
Communication

**INTERPERSONAL (RESPONSES)**  
Perceptiveness  
Self Awareness  
Empathy  
Collaborative Thinking  
Systematic Thinking  
Adaptability

Tools  
Process  
Provisions  
Information  
Technical Support  
Customer Requirements

## EMPOWERMENT

### DESIRE | AUTHORITY

Meaningful Work  
Team Contribution  
Recognition  
Emotional Equity

To Take Responsibility (self)  
To Hold Accountability (self & others)  
To Make Decisions  
To Lead  
To Make a difference  
To Give Input &  
Challenge the Cultural Norm  
To Take Risks  
To Take Action  
To Be Flexible

## CONNECTION

### FIT | COMMUNICATION

Role  
Interest  
Culture  
Recruitment  
Aptitude  
Team Orientation  
Attitude  
Assimilation

Inspirational Vision  
Strategic Plan  
State of Business  
Goals & Objectives  
Performance Meetings  
Metrics/KPIs  
Visual Controls  
Standard Procedures  
Standard Work

## A FULLY ENGAGED WORKFORCE IS POSSIBLE.

Download the Workforce Engagement framework and find out how to connect with the OpX Leadership Network at industry events by visiting **OpXLeadershipNetwork.org**.

Find the OpX Leadership Network group on **LinkedIn**.

